Continuously Improve CF Code Quality, Server Availability & Application Stability

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www.fusion-reactor.com



- To those viewing these slides who did not attend, note that the bulk of the presentation was live demos
  - For more information on the tools and techniques shown, see the offered URLs

#### Topics



- The CF Troubleshooting Spectrum
- A Suite of Tools to Help
  - FusionReactor 4
  - FusionAnalytics
  - FusionDebug 3.5
- Where to learn more

## CF Troubleshooting Spectrum



- We have a range of problems to solve...
  - Some related to code, many related to server
  - Can affect availability, reliability
  - Some are apparent, some less obvious
  - Proper tools/diagnostics are vital
  - Need to find/resolve issues continuously
    - And continuously improve stability, quality, etc.

## A Suite of Tools to Help



- Intergral offers three new or improved tools to help with this spectrum of challenges
  - Server Monitoring, Crash Protection, and more for CF/Railo/OpenBD/Any JEE server
    - FusionReactor 4 (now available)
  - Server Analytics (powerful request/resource analysis)
    - FusionAnalytics (now available)
  - Interactive Step Debugging for CF/Railo
    - FusionDebug 3.5 (Nov '10)
- Enough slides, let's see demos

#### Follow-up to Demos



• Some more points of consideration

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#### New in FR 4

- FRAM
  - Separate server to install/watch monitored server(s)
  - Available with both FR
    Enterprise and Standard
- FREC: logging of key CF metrics
- Centralized archiving and logging



- Java memory spaces (heap/young/tenured/e den/permgen/ codecache/more)
- AMF dissector (request and response)
- CPU Threading
- Plugin architecture
- And more

#### **FR Updates**



- Note that FR has been updated to 4.03
  - Various updates, some important
  - See complete list at KB 251:
    - http://www.fusion-reactor.com/support
- Coming tablet interface
  - Enterprise Dashboard

# Why FusionAnalytics?



- Comprehensive analytics tool, ranging from per query/request to per hour/day/month/year/decade
- Help developers tune individual applications
- Help troubleshooters understand hotspots, trends
- Help managers observe reliability/performance, facilitate resource planning (memory, cpu, etc.)
  - Daily reports, sent by email or viewable online
  - With less technical perspective but measurable, actionable

#### FA Extensibility



- First version is FA for FusionReactor (FA for FR)
  - Processes FR logs
    - from CF, Railo, BD, any JEE server
    - Some features are only CF-specific for now
  - Provides powerful analytics for request, database, resources, other processing within server
  - Over 130 views, 300 metrics
- FA is very extensible
  - You can add new reports/visualizations
  - You can analyze any logs

- Tool will evolve over time, users may contribute to it

#### Key FA for FR Features



- Analyze requests, database processing, memory, CPU
  From per millisecond out to per decade
- Analyze hot-spots (memory, CPU, request, database)
- Analyze CF stats (hitcounts, scopes, DB pool stats)
- Analyze by application (or framework type)
- And much more (and more to come!)
- Daily Status and TAP Reports



- Why use FusionDebug when CF includes step debugging?
  - FD does not require use of RDS in CF
  - FD adds debugging features not in CFBuilder
  - FD is much faster stepping through code than CFBuilder (and Java!)
  - FD can work alongside of or within CFBuilder
  - FD can debug Railo requests, CFBuilder cannot

#### New in FD 3.5



- New in 3.5
  - Option to fire breakpoints only per a given IP address list
    - CFBuilder debugs whatever user requests a debugged page first
  - Supports Eclipse 3.2 to 3.6 (Helios)
  - And more
- Note that 3.01 had added:
  - HitCount, AutoStep ("FDTV")
  - Support for CF 9, integration with CFBuilder
- And so much more that it's always done!

## Learning More About All 3



- Many resources online
  - http://www.fusion-reactor.com
  - http://www.fusion-analytics.com
  - http://www.fusiondebug.com
- Resources include
  - Documentation (installation, user guides), articles
  - Live demos
  - Videos, webinars (recorded and live)
  - And more

# **Getting Support**



- Mailing lists (community and product teams)
  - http://groups.google.com/group/fusionreactor
  - http://groups.google.com/group/fusionanalytics
  - http://groups.google.com/group/fusiondebug
- Free install support by email
  - And available commercial support
  - Both at product web sites
- Available consultative help
  - http://www.cfconsultant.com

Intergral is an Adobe Partner



- Looking for a ColdFusion license?
- Looking for upgrade to CF Zeus?
  Upgrade to 9 with Platinum support
- Interested in other Adobe products?
- Let's hear from David Tattersall, CEO
- More at sales@fusion-reactor.com

#### Conclusion



- We have a range of problems to solve
  - Some in code, many in configuration
  - Proper tools/diagnostics are vital
  - Need to find/resolve continuously
- A suite of tools to help
  - FusionReactor 4
  - FusionAnalytics
  - FusionDebug 3.5
- Questions? See support resources