

OPTIMIZING ADOBE COLDFUSION WITH FUSIONREACTOR APM: UNLOCKING SUPERIOR PERFORMANCE AND RELIABILITY FOR YOUR APPLICATIONS



Charlie Arehart, Independent Consultant
CF Server Troubleshooter
charlie@carehart.org
@carehart (Slack, Github, X, Fb, Li, Skype, etc.)

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- ▶ Nearly all web apps require attention to performance and reliability
 - ▶ Regardless of how old your app is, or how complex
 - ▶ Whether deployed on-prem or in the cloud, or as a VM or via containers
 - ▶ Whether you have hundreds of users, thousands, or millions
 - ▶ Regardless of your CF version (or Lucee)
 - ▶ And whatever may be your DB server, your web server, etc.
- ▶ The challenge is universal:
 - ▶ Understand and fix urgent problems
 - ▶ Get notified when new ones may arise, then repeat process
 - ▶ Also identify and address important opportunities for improvement

A COMMON CHALLENGE

- ▶ Some have no real solution, to solve urgent or important problems
 - ▶ They may google error messages, attempt various tweaks, hope for the best
- ▶ Otherwise use basic diagnostics: debugging output, logs, metrics, os tools
- ▶ Others attempt to use Java monitoring tools
 - ▶ Simple ones are often challenging to use with service-based CF instance
 - ▶ And they and APM tools can be hard to relate diagnostics directly to CF
- ▶ CF PMT (new since CF2018) can help, but hard find it hard to implement
- ▶ One tool has been a staple of CF (and Lucee) troubleshooting/tuning...

HOW MIGHT YOU SOLVE THOSE NOW?

- ▶ Constantly updated/refined for over 15 years
 - ▶ Used by thousands of organizations, on many times more servers
- ▶ Runs within CF (or Lucee) instance, implemented as a java agent
 - ▶ can **optionally** push metrics, logs, other diagnostics to central FR repository
- ▶ Can leverage FR entirely within one instance (the “on prem” UI)
 - ▶ And/or view one or more servers centrally via “FusionReactor Cloud” UI
- ▶ Works with not just CF or Lucee but ANY java app/app server
 - ▶ And new capability adds far more! Observability agent
- ▶ Will demo on-prem, discuss the others

FUSIONREACTOR

- ▶ Introduction
- ▶ FusionReactor APM: premier monitoring tool
- ▶ Using on-premise FR UI for real-time insights, troubleshooting techniques, etc
- ▶ About FR Cloud and more
- ▶ Finding out more

TOPICS

- ▶ I focus on CF server troubleshooting, as an independent consultant
 - ▶ Assist organizations of all sizes, experience levels
 - ▶ Work remotely: safe, secure, easy via **shared desktop** (zoom, meet, teams, etc.)
 - ▶ **Solve most problems in less than an hour**, teaching you also as we go
 - ▶ **Satisfaction guaranteed**
 - ▶ More on rates, approach, online calendar, etc at carehart.org/consulting
- ▶ But to be clear, I'm not selling anything in this session! 😊
 - ▶ Just sharing my experience, and that of others
- ▶ Presentation online at carehart.org/presentations



ME.ABOUT()

- ▶ Too numerous to list all, or demo all in this session
 - ▶ But let's demo some key things, discussing as we go
- ▶ First, about the live server/case study

FR BENEFITS AND FEATURES

DEMO TIME



Charlie Arehart, CArehart.org
@carehart

- ▶ Overall CF health
- ▶ Requests and details; running and history (including queries, API calls, more)
- ▶ Transactions (cfhttp, cfthread)
- ▶ Archived metrics
- ▶ Profiling
- ▶ CPU sampler
- ▶ JVM garbage collection
- ▶ CP alert emails
- ▶ FR report emails
- ▶ System Metrics

SUMMARY OF KEY FEATURES DEMOED

- ▶ Sessions
- ▶ User experience monitoring
- ▶ Event snapshots
- ▶ Debugging
- ▶ Memory spaces
- ▶ Memory profiling
- ▶ JMX metrics
- ▶ Requests by status codes
- ▶ Detecting “real” user IP address
- ▶ Showing headers on request list pages
- ▶ And more

SUMMARY OF KEY FEATURES NOT DEMOED

- ▶ All those past capabilities are available to all FR customers
 - ▶ Recently, FR went to having only one edition, Ultimate
- ▶ But what if you have multiple servers? Or multiple instances per server?
 - ▶ or run CF (or Lucee) on containers/docker/kubernetes?
 - ▶ Would want a single central “pane of glass”, to watch them
- ▶ FR Cloud is that and much more
 - ▶ A separate FR Cloud UI, at a custom URL, running on servers managed by them
 - ▶ FR *automatically* pushes its metrics and logs to cloud—but that can be disabled
- ▶ ...quick look...then more about it...

FR CLOUD

- ▶ Can look back over extended periods of time, and across restarts
- ▶ Can serve as central logging facility
- ▶ Offers Grafana/promql, Loki/logql, Distributed tracing, and more
- ▶ Offers powerful AI-based diagnostics, analysis: OpsPilot
 - ▶ Vision feature (can use image/screenshot for diagnosis)
 - ▶ “DEEP” feature (improved root cause analysis)
 - ▶ Anomaly detection
- ▶ And still more
- ▶ See site, docs for info on FR Cloud

FR CLOUD (CONT.)

- ▶ Finally, what if you want to monitor more than just CF or Lucee
 - ▶ Or other than Java apps/app servers?
- ▶ FR now offers optional “observability agent”
 - ▶ Monitors much more about your server/infrastructure on which those run
 - ▶ Including monitoring DB servers, API servers on machines not running CF/Lucee
 - ▶ Adds distributed tracing and more
- ▶ Feeds into FR Cloud UI, and Ops Pilot
- ▶ Really changes the game of what FR can “monitor”
- ▶ See site, docs for more

NEW OBSERVABILITY AGENT FEATURE

- ▶ See fusion-reactor.com, for much more
 - ▶ Product tours, docs, videos (including many on youtube)
 - ▶ Blog posts and tweets that highlight capabilities
 - ▶ Customer reviews
 - ▶ Purchase info (pricing, licensing, including available developer edition)
- ▶ Can also email or call them (contact offered on site footer)
- ▶ My FR webinar playlist (several hours)
 - ▶ youtube.com/playlist?list=PLG2EHZEbhy09a16Lx0JIIUcpbA8UrwPuo
- ▶ My youtube video on using FR CP email alerts
 - ▶ youtube.com/watch?v=TyPnyZV0yVM

FINDING MORE

- ▶ Most folks need to deal with performance and reliability issues
- ▶ FusionReactor is a premier monitoring tool for CF and Lucee
 - ▶ And not only is it “more than a monitor”, now it monitors far more than CF/Lucee!
- ▶ Cloud capabilities are powerful, but for some the on-prem UI offers plenty
- ▶ Hope you’ve enjoyed this quick tour
- ▶ Reach out to me with follow-up/share feedback (direct or publicly)
 - ▶ Slack, Github, X, Fb, Li, Skype, etc. simply as @carehart
 - ▶ Email: charlie@carehart.org
- ▶ ...survey slide to follow...

SUMMARY

Feedback Survey

In order to receive CPE credits, you must complete the feedback form in its entirety.

Scan the QR code or use this link:
carah.io/CFSummit2024CPE

Codeword: **DC Coder**

